



BERGIN EQUINE

Holistic Equine Training

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11.Cancellation Policy

At Bergin Equine we implement a strict cancellation policy. This ensures smooth running of services and to maximise progression for students. This applies to **all** services except those indicated as “**No Return**” where no re-fund is available once booked (for example: “term riding” spaces).

A **minimum notice** detailed below for cancellation of services is required otherwise the charges below will be applied as follows:

LESSON CANCELLATION CHARGES	
24 hours or less	100% of the full lesson price
CLINIC / PONY CAMP CANCELLATION CHARGES	
14 days or less	100% of the full camp/clinic price

Riders more than 10 minutes late will not be permitted to join a lesson and will be treated as a cancellation without notice. All booking deposits are non-refundable or transferrable.

In case of adverse weather conditions lessons may be converted into stable management lessons. Lessons will only be cancelled when orange weather warnings and above are in operation for: Wind, Rain, Snow, Fog and Thunder storms. Lesson cancellations will be at the total discretion of Bergin Equine.

Riders must clear all cancellation charges before they will be permitted to ride again.